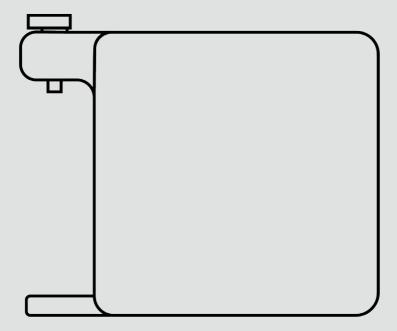
# **PURE BALANCE**

## 해외 수출용 Overseas model



#### 국내 제품과 해외 수출 제품은 필터 및 구성요소의 차이가 있습니다.

This product has different filter combination than that of domestic model (due to the water quality difference.)

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#### **Precautions**

The following instructions are provided to ensure safe and accurate use of the product, preventing unforeseen threats or damages. Please be sure to follow them strictly.

#### Installation

- 01. Do not install the product near heating appliances, electric heaters, or products that generate flames.
- 02. Avoid using flammable gases or inflammable substances in close proximity to the product.
- 03. Install in a location away from direct sunlight and high temperatures.
- 04. Install in a flat and clean area.
- 05. Ensure sufficient installation space is provided.

#### Usage

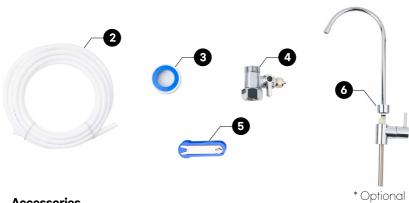
- 01. Do not exert excessive force or impact on the product.
- 02. Do not place containers with water, chemicals, food, small metal objects, flammable substances, etc., on the product.
- 03. Do not install or leave the product in temperatures below freezing.
- 04. Be cautious not to place heavy objects on the water supply hose or allow sharp objects to pierce it.
- 05. Replace the filter according to the filter replacement cycle to ensure clean water consumption.
- 06. Do not attempt to repair, modify, or disassemble the product on your own.
- 07. Close the tap water shut-off valve when using tap water with low pressure or when the product will be unused for an extended period.
- 08. When reusing the product after a long period of inactivity, run water for at least 5 minutes before use.
- 09. Do not directly spray water or clean the product with benzene, thinner, etc.
- 10. Do not use the purified water for watering plants, fish tanks, etc.
- 11. Do not move the product during operation.
- 12. Do not lift or move the product while the tubing(dispensing hose) is connected.
- 13. Using water sources other than tap water may shorten the filter's lifespan. Connect to tap water for use.
- 14. Do not pull out the hose arbitrarily during product dispensing.
- 15. Use the product with the cover completely closed.

## Components and accessories -



#### Components

- 1 Dispensing knob
- 2 Cock
- 3 Drip tray
- 4 Filter connector
- **5** Filter
- 6 Tap water shut-off valve
- 7 Outlet to faucet
- 8 Tap water inlet



#### **Accessories**

- 1 User manual
- 2 Tubing (dispending hose)
- 3 Teflon tape
- 4 Tap water supply valve
- 5 Hose cutter
- 6 Faucet (optional)

### Water purification system

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- · Do not disassemble the product arbitrarily during use, It may cause leakage.
- · Installing faucet to the sink and using it for washing vegetables and rice will make it more hygienic and convenient.
- · Consumables (filters, hose) must be genuine for proper usage.
- Depending on the water quality in each country, the specifications of the three filters used may vary. Please refer to the table for the filter name and filter replacement cycle.

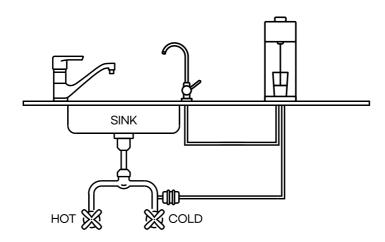
Name	Capacity	Material	Function
PB-Sediment	3~6 months	P.P	Filtration of large particles and impurities
PB-Pre carbon	3~6 months	Carbon	Residual chlorine and selective heavy metal removal
PB-UF	18 months	UF	Filtering out E. coli and other common bacteria
PB-Positive membrane	12~18 months	P.P	Chloroform removal and improvement in taste and odor in water
PB-Post carbon	9~12 months	Carbon	Removal of VOCs and odor-causing substances



- ◆ The photo above is a cross-section of a filter used in Korea.

  The cross-section and details may differ from filters for export.
- ◆ If you do not use genuine filters or exceed the replacement cycle, the filter performance may deteriorate.
- ◆ The filter replacement cycle is calculated based on using 10L per day (for a family of 4) as a reference. Depending on the tap water condition and water usage, the filter replacement cycle may vary.
- In point-of-use products, the occurrence of fine bubbles (air bubbles) during dispensing is a temporary phenomenon due to water pressure. Fine bubbles naturally disappear, and there is no issue with water quality.

### Installation method of water purifier



\* Please refer to the installation video through the QR code at the bottom of the manual and install the product accordingly

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Install the tap water supply valve on the side of the tap water pipeline.

- ▶ Installing it on the hot water pipeline may cause malfunctions in the filter and the product.
- 01. Please lock the main tap water valve and turn on the water to make sure that the water supply is definitely shut off.
- 02. Wrap Teflon tape around the tap water supply valve 2-3 times and install it.
- 03. Connect the tap water supply valve and the tubing.
- 04. Connect the tubing connected to the tap water supply valve to the product's tap water inlet.
- 05. Turn on the main tap water valve, tap water shut-off valve, and tap water supply valve and check for any leaks.
  - ▶ Always use tap water and do not use aroundwater as the water source.
- 06. Turn the dispensing knob and flush the water for at least 5 minutes before use.
  - ▶ When using the filter for the first time, various components (carbon, silica dust, filter preservative, etc.) may come out, so you should flush the water for more than 5 minutes before using the water purifier.

Installation Video



### Filter replacement



#### ◆ Filter capacity

Name	Capacity	
PB-Sediment	3~6 months	
PB-Pre-carbon	3~6 months	
PB-UF	18 months	
PB-positive membrane	12~18 months	
PB - Post-carbon	9~12 months	

#### \*\*\*

- ◆ Please replace the filter at the recommended replacement cycles Extended use of filter without replacement may result in a decline in filter performance, leading to ineffective water purification
- ◆ The filter should be installed in the order shown in the diagram, and if the order of the filters is changed, the filter lifespan may be shortened.
- ◆ The expected filter replacement cycle may vary depending on the raw water quality or the amount of water used in the water purifier.
- ◆ The anticipated filter replacement cycle is determined based on the quality of the tap water.
- ◆ The purified water capacity in the product specification represents the minimum treatment a filter would do without any cleaning, maintenance, or replacement of filters. This may differ from the individual filter replacement cycle.
- ◆ Be sure to use genuine filters.
- Depending on the water quality in each country, the specifications of the three filters used may vary. Please refer to the table for the filter name and filter replacement cycle.

#### 01. Open the filter door.

(Be cautious not to force the door open beyond 90°, as it may lead to door breakage.)

- 02. Turn off the valve inside the water purifier to block the tap water.
- 03. Rotate the water dispensing knob to flush out any remaining residue inside the water purifier completely.
- 04. Lift the filter you want to replace and turn it counterclockwise to detach it.
- ▶ When replacing the filter, some residue may come out. This is not leakage, so feel free to replace it.

  05. Insert the new filter into the filter connector and rotate it clockwise.
- 06. Write down the replacement date on the new filter for replacement cycle management.
- 07. Turn off the valve to allow the inflow of tap water and check for any leaks.
- 08. Rotate the water dispensing  $\,$  knob and flush water for at least 5 minutes.

### **Product cleaning method**



### Water purifier case

- 01. Shut off the tap water valve to prevent leakage from dispensing knob rotation during cleaning.
- 02. Clean the exterior using plastic-specific cleaner, neutral detergent, damp cloth, etc., and then wipe it dry with a dry cloth or mop.



### **Drip tray**

- 01. Detach the tray by pulling it forward.
  - ▶ Be cautious as water (in the tray) may overflow.
- 02. Separate the top cover of the drip tray and clean it by rinsing with flowing water or a soft brush.
- 03. Wipe off any moisture with a dry cloth and reassemble the parts



### Cock

- 01. Hold the cock and rotate it clockwise to detach the outlet.
- 02. Wash the cock with running water.
- 03. Wipe off any moisture with a dry cloth or towel.
- 04. Attach the cleaned cock by rotating it counterclockwise.

## Pre-check before reporting malfunctions

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When the system does not seem to operate properly, please check the following checklist, and if there is still an issue, contact the service center for assistance.

The taste or odor of the water	Have you not used it for an extended period?	Please run it for at least 5 minutes before using it or replace it with a new genuine filter		
is strange	Has the filter exceeded its replacement cycle?	Please use it after replacing with new genuine filters		
Water is leaking from the product	Is water leaking inside the	Please check if the filter has been properly installed		
	water purifier and at the connection points?	Check if the tubing from the tap water supply valve and the tap water inlet is properly connected.		
	Is there water on the exterior of the water purifier?	If the house or indoor environment is humid, condensation may occur when the cool part of the water purifier meets moisture		
Water is not coming out or the flow is low	Is there any problem	Please check if it's flowing and whether the tap water supply valve and shut-off valve are open		
	with water supply?	Please check if the water supply hose is bent		
	Has the filter replacement	Please use it after replacing with new genuine filters		
	cycle passed?	Please check if you are using other faucets		
Bubbles and suspended particles are coming out of the water	Has the filter replacement cycle passed?	Please use it after replacing with new genuine filters		
	Have you flushed water enough before using it?	Please run water for at least 5 minutes beforuse		
	Did the bubbles appear and disappear?	Micro bubbles may naturally occur during water supply. It is a temporary phenomenon due to water pressure.		
Excessive noise	Have you checked the installation location of the	Please install the product on a flat surface		
	product?	Please check if there is enough space for installation		

## **Product specifications and warranty**

#### ◆ Product specifications

Product Name	Pure Balance countertop water purifier					
Filtration Method	Direct filtration system					
Model Number	PB-C4(G/P/M/B)-00024					
Filter	Name	PB- Sediment	PB-Pre carbon	PB-UF	PB-Positive membrane	PB-Post carbon
Specifications	Materal	P.P	Carbon	UF	P.P	Carbon
	Capacity	3~6 months	3~6 months	18 months	12~18 months	9~12 months
Effective Purification Capacity	1800L					
Dimensions	(W)104mm × (D)415mm × (H)320mm					
Raw Water Temperature	4°C ~ 38°C					
Water Pressure	0.5kgf/air ~ 4.0kgf/air					
Weight	4.3kg					
Installation Location	Home / Office (Tap Water)					
Filter Size	(D)68mm × (H)215mm					
Filter Replacement Method	One-touch interlock					
External Material	PP + ABS					
Manufacturer / Distributor	Pure Corea Co., Ltd.					

#### ◆ Warranty

Date

#### Warranty

- 01 The quality warranty for this product is based on the contents specified in the warranty certificate.
- 02 The quality warranty period starts from the date of product purchase. If the purchase date cannot be confirmed, the warranty period will be calculated from the product manufacturing date or customs clearance date, with an additional 3 months.
- 03 If a regular product is converted for commercial use, the quality warranty period is halved. 04 Please note that this warranty certificate will not be reissued, so be careful with storage.

Product Name	PB countertop water purifier
Model Name	PB-C4(G/P/M/B)-00024
Purification Method	Direct filtration system
Purchase	

Warranty Date	
Customer Name	
Customer Address	
Phone Number	

<sup>05</sup> Consumer dispute resolution and the criteria for free and paid services will be applied in accordance with our established after-sales service policies.

### Consumer dispute resolution criteria

	Contents	Within The Warranty Period Of Quality Assurance	After The Quality Assurance Period
	Repair within 10 days of purchase	Product exchange or purchase refund	Not applicable
	Repair within 1 month of purchase	Product exchange or free repair	Not applicable
	Repair within 1 month of replacement	Purchase refund	Not applicable
	A product not eligible for exchange	Purchase refund	Not applicable
	Damage occurred during delivery	Product exchange	Not applicable
In the event of a performance-	Malfunction due to the same defect for the first time	Free repair	Paid repair
related malfunction occurring under	Malfunction due to the same defect for the second time	Free repair	Paid repair
normal usage conditions	Malfunction due to the same defect for the third time.	Product exchange or purchase refund	Paid repair
	Malfunction due to different defects up to the fifth occurrence.	Product exchange or purchase refund	Paid repair
	The loss of the consumer-commissioned product by the business operator	Product exchange or purchase refund	Refund by adding 10% of the remaining amount after fixed depreciation
	Repair is not possible due to the absence of required parts within the ownership period.	Product exchange or purchase refund	Refund by adding 5% of the remaining amount after fixed depreciation
	Repair is not feasible despite the availability of parts.	Product exchange or purchase refund	After fixed depreciation, refund will be issued
Performance and functional	Repairable	Paid repair	Paid repair
failure caused by consumer's intention or negligence.	Not repairable	After collecting the repair fee, exchange.	After collecting the repair fee and applying depreciation, Product exchange can be possible
Others	Failure due to natural disasters (lightning, fire, earthquake, flood, etc.)	Paid repair	Paid repair
	Request for component replacement in the absence of functional defects	Paid repair	Paid repair
	Replacement of parts subject to normal wear and tear during use	Paid repair	Paid repair
	Failure due to self-repair and modification	Paid repair	Paid repair
	Failure due to external causes unrelated to the product itself	Paid repair	Paid repair

- ◆ Depreciation method: The fixed amortization is followed, but the lifespan of the content is based on the content lifespan table for each item in the "Consumer Dispute Resolution Standards".

  Depreciation calculation is (years of use / useful life) x purchase price.
- ◆ Customer requests without performance defects or A/S due to emotional dissatisfaction are not included in the number of repairs when calculating defects.
- ◆ This warranty is applicable only in the Republic of Korea. Since this warranty is not issued again, please preserve this warranty with User Manual.
- ◆ Please check page 11 for information about paid services and customer responsibility.

### **PURE BALANCE CLEANER**

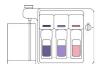


Pure Balance Cleaner is a product designed for the hygienic maintenance of direct water waterway inside our water purifier. It uses AquaTabs, which has excellent pathogenic microorganism removal capabilities, ensuring that you can always enjoy the pure and natural taste of water.



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- ◆ Always install Pure Balance Cleaner at the first filter position.
- ◆ Install Cleaner Guide to the second (second and third) filter position.
- ◆ Not installing cleaner filters in order may cause ineffective cleaning. Please use it in correct order.
- ◆ The cloudy bubbles that appear when dispensing water are air bubbles caused by the pressure difference, and they will soon disappear.



1 Close the tap water supply valve and let out any remaining water inside the purifier



2 Turn the filters clockwise to detach from the water purifier



3 Install Pure Balance Cleaner and Cleaner Guide in right order



4 Open the water shut-off valve and dispensing knob for a minute (1L) and let the water out



5 For effective cleaning, close the dispensing knob and wait for 5 or more minutes



6 Let the cleaner solution flow through the waterways in the water purifier



7 Close the tap water supply valve and let out reaming water



8 Turn the Pure Balance Cleaner and Cleaner guide clockwise to detach from the purifier



9 Reinstall the Pure Balance filters and flush for 5 minutes



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# **PURE BALANCE**